

The Management of Lavender Medical is operating under the control of a documented, implemented and maintained Quality Management System.

It is our policy to seek to operate to comply with the requirements of BS EN ISO 9001:2008, to implement and operate fully through registration and annual review, and as a consequence, regularly review that the quality objectives are being met.

We are committed to working towards continual improvement of the Quality Management System through evaluation and review of our client's requirements against the Company's effectiveness in meeting these.

The management team are committed to continually investing in staff training and development at all levels and evaluates their performance through training processes and client reviews.

It is our belief that, in operating to the BS EN ISO Standard, and through continued assessment we will be able to continually improve our growth and performance and fulfil the requirements of our clients and industry.

Responsibility for upholding this policy is truly Company-wide under the guidance and with the assistance of the Managing Director and the Management team, who encourage the personal commitment of all staff to address Quality as part of their daily activities.

This policy is communicated to all persons working for or on behalf of the organisation.

*R Saab*

ENDORSED:

Ramzi Saab (Company Director)